

# Real Power Diesel

The logo for CTP, consisting of the letters 'C', 'T', and 'P' in a bold, stylized, italicized font. The 'C' is a thick, curved shape, the 'T' is a thick vertical bar with a horizontal top bar, and the 'P' is a thick vertical bar with a curved bottom.

## Non-Defective Parts Return and Order Cancellation Policy

To Our Valued Customer:

Thank you for your order. We make every effort to provide you with the best service and highest quality product possible. If you are not pleased with your purchase, you may return it for a full credit according to the conditions stated below. Adherence to the return procedures and cancellation policies will speed the process.

Your cooperation on this matter is greatly appreciated.

### Return Policy

Items to be returned are subject to the following:

- Gasket Sets may be returned in their original unopened condition.
- Chemicals & electrical parts are non-returnable and non-refundable.
- All items must be in original packaging and original condition. We will not accept items that show signs of wear, installation or use.
- No parts are to be returned beyond 30 days from invoice date.
- Special Orders for items not in stock are non-returnable and non-refundable.

**NB. ALL PRICES ARE SUBJECT TO CHANGE, WITHOUT NOTICE, BASED ON THE US EXCHANGE RATE**